

Media release

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COUNCILS REALISE SAVINGS FROM SHARED SERVICES

Over the past 12 months, CCA has been working on several shared services projects with Member Councils, including the Local Government Australian School-based Apprenticeship program, regional workforce analysis and joint telecommunications procurement.

CCA has more recently facilitated shared procurement for Microsoft subscriptions, with Councils set to realise immediate savings and gain access to free training, future discounts and value-added benefits. Not only will Councils receive a saving in direct costs, but administrative overheads and IT support costs are likely to be reduced because of additional support being provided by Microsoft and its partners.

“Working together to reduce costs and increase our effectiveness, allows all of us to serve the community better” said CCA’s Director Strategic Services, Claire Smith.

In April, CCA is kicking off a “Customer Immersion Experience” program in partnership with Microsoft experts, Insight. The program will help all participating Councils get the most out of their software, which is often underutilised in both the private and public sectors. The program has been specifically designed for Councils and will focus on using IT to improve collaboration and communication for improved efficiency and effectiveness.

Keen to ‘walk the talk’, CCA has been working closely with Devonport City Council to fast-track its own digital transformation.

“CCA and Councils, like other businesses, need staff to have the option of being able to work anytime, anywhere, with anyone. Organisations need to harness the power of connectivity and collaboration, especially in a region as dispersed as ours. These changes will also assist with cyber security and staff attraction and retention” said Ms Smith.

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CCA is jointly owned by the nine Councils of western and north-western Tasmania, to help them achieve regional outcomes and maintain strong local government, by working together.

